GLORIA VERDE RESORT ALL INCLUSIVE SPECIAL CONCEPT

CALL CENTER 7777 with one call, we do all

Please contact the Call Center for all your requests

BUFFETS	SUMMER	WINTER
Breakfast at Mythos Main Restaurant	07.00 - 10.30	07.00 - 10.30
Lunch at Mythos Main Restaurant	12.30 - 14.30	12.30 - 14.30
Dinner at Mythos Main Restaurant	19.00 - 21.30	18.30 - 21.00
BARS	SUMMER	WINTER
Lobby Bar	09.00 - 00.00	09.00 - 00.00
Zodiac Bar	24 Hours	24 Hours
Pool Bar	09.00 - 18.00	Closed
Pier Bar	09.00 - 19.00	Closed
Neptuno Bar	09.00 - 00.00	Closed
Verde Pub Amfi Bar	During show times	Closed
Vital Bar (in SPA center)	09.00 - 20.00	09.00 - 19.00
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juices at Zodiac Bar	24 Hours	24 Hours
"Barista" Coffee Station at Mythos Main Restaurant	09.00 - 21.30	08.00 - 21.30
Detox & Fresh Fruite Juices at Main Restaurant	08.00 - 10.30	08.00 - 10.30
À LA CARTE RESTAURANTS	SUMMER	WINTER
Bazilika À la Carte (French)	19.00 - 23.00	19.00 - 23.00
La Famosa À la Carte (Italian East)	19.00 - 23.00	19.00 - 23.00
Select Restaurant (subject to charge)	08.00 - 23.00	Closed
SNACK RESTAURANTS	SUMMER	WINTER
Neptuno Bar & Snacks (late breakfast continental)	10.30 - 12.00	Closed
Neptuno Bar & Snacks (international cusine)	12.00 - 18.00	Closed
Verde Pub	12.00 - 16.00	Closed
La Famosa Restorant	Closed	12.00 - 16.00
ICE CREAM	SUMMER	WINTER
Neptuno Bar & Snacks (international cusine)	09.00 - 20.00	Closed
Pool Bar	09.00 - 18.00	Closed
Main Restaurant (every day)	19.00 - 21.30	18.30 - 21.00
PATISSERIE	SUMMER	WINTER
Gloria Patisserie	11.00 - 18.00	11.00 - 18.00
ROOM SERVICES	SUMMER	WINTER
Room Service	Free Between 23.00 – 07.00	Extra
Minibar (re-freshed daily)	Once a day	Once a day
Laundry Service (Extra)	08.00 - 00.00	08.00 - 00.00
EXCLUSIVE SERVICE (Just For Villa Guests)		
Villa Room Service Menu	24 Hours	Closed
Select Bar	08.00 - 00.00	Closed
SPA & WELLNESS	SUMMER	WINTER
Asklepion SPA & Thalasso (Massage and all treatments are extra)	09.00 - 20.00	09.00 - 20.00
Thalasso Pool (Heated) (Children under 12 years are not allowed)	09.00 - 20.00	09.00 - 20.00
Fitness (Children under 16 years are not allowed)	08.00 - 20.00	08.00 - 20.00
Turkish Bath, sauna, steam bath, relax room	09.00 - 20.00	09.00 - 20.00
(children under 16 years are not allowed)		
Indoor Pool (Heated in winter time)	09.00 - 20.00	09.00 - 20.00
POOL & BEACH SERVICES	SUMMER	WINTER
Outdoor Pool	08.00 - 20.00	Closed
Pavilion (Extra)	09.00 - 18.00	Closed
Water Sports (Extra)	08.00 - 20.00	Closed
Privileged Beach Services (Every hour)	10.00 - 18.00	Closed
MEETING ROOMS	SUMMER	WINTER
Meeting Rooms (Extra)	On Request	On Request

• Dinner reservations for À la Carte Restaurants can be made 2 days in advance at the Guest Relations desk. (upon availability each restaurant can be reserved once per week). • Food&Beverage Services at **Cloria Colf Club** are included just for Colfer Guests. • Food & Beverage Services in other **Cloria Hotels & Resorts** are subjected to charge (50% discount). A la Carte Restaurants in **Cloria Serenity Resort** and **Cloria Colf Resort** are subjected to a cover charge for all guests. • AlS Guests staying 28 days or more in the "LONG STAY" concept have the privilege to use Food & Beverage Services. • **Fitness - SPA** for their safety and health, our little guests under 12 years old are allowed to use the areas only when accompanied by adults. Every day between 10.00-12.00 our little guests under 16 years old are allowed to use the trutish bath, the sauna and the resting areas. • **Cloria Hotels & Resorts** reserve the right to make changes without notice at any time in its absolute discretion.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Insomnia Night Club (+18 years) (at Gloria Serenity Resort)	23.00 - 03.00	23.00 - 02.00 only on Satu
Entertainment Center Bar (at Gloria Serenity Resort)	16.00 - 00.00	16.00 - 00.00
Amphitheatre (Arena Bar)	20.30 - 23.00	Closed
G-Venture (at Gloria Serenity Resort)	21.00 - 00.00	Closed
Gloria Sports Arena – Sports Areas (upon availability)	with Reservation, subject to charge	with Reservation, subject to
Tennis Courts – Lighting	08.00 – 23.00	08.00 - 23.00
Tennis Lessons, Racket Rental (Extra)	On Request	On Request
Bowling, Billiard, 3D Games (Extra)	16.00 - 00.00	16.00 - 00.00
WIFI (Free) / High Speed WIFI (Extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi Fun Jungle (01-14 years) (at Gloria Golf Resort) (01-05 years must be accompanied with an adult)	Between 01 May - 31 October 10.00 - 12.30 // 13.30 - 23.00	N/A
Gogi Kids Club (04-12 years)	Between 01 April - 31 October 09.00 - 17.00 with family 17.00 - 23.00	Between 01 November - 31 10.00 - 17.00 with family 17.00
Gogi VIM Club (01-03 years)	09.00 - 23.00	10.00 - 21.00
Baby Sitting (01-12 years) (Upon Availability, Extra)	with Reservation 01 April - 31 October	with Reservation 01 November -
Gogi Teenage Club (13-17 years)	Between 01 June - 30 September	N/A
Gloria Mini Farm	09.00 - 21.00	09.00 - 18.00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (Extra)	with Reservation	with Reservation
Group Golf Lessons at Gloria Golf Club (1 hour on	Free Between 15 June - 31 August	

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Because here is Gloria

SUMMER & WINTER

CONCEPT

turday
to charge
1 March
00 - 21.00
r - 31 March



ÖZALTIN OTEL İŞLETMELERİ A.Ş. CLARIFICATION TEXT FOR THE PROTECTION AND PROCESSING OF THE PERSONAL DATA OF THE CUSTOMERS

1. DATA SUPERVISOR

Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via <u>gloria.com.tr/kvkk</u>

2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Ozaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA

Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/ cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/ complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the checkin, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will

be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.





Rooms A. Main Building B. Family Suites C. Select Villas D. Presidential Villa

Outlets & Facilities 1. Guest Relations

- 2. 3.
- Shopping Area Asklepion Spa Thalasso (Indoor & Thalasso Pool) Tunnel
- 4.
- 5. Doctor

- **Food & Beverage** 6. Mythos Main Restaurant & Terrace
- 7. Lobby Bar
- 8. Zodiac Bar
- 9. Pool Bar
- 10. Pier Bar

Kids

- 11. Gogi Kids Club Beach & Pool
 12. Beach Pavilions (Extra)
- 13. Kids Pool
- 14. Towel Desk
- 15. Water Slides

Activities 16. Tennis Court & Mini Football 17. Amphitheatre 18. Fit Gloria 19. Archery 20.Bowling & Game Area 21. Aerobic Area 22. Beach Volleyball 23. Water Sports

Select Villas Area 24.Select Fitness Center& Sauna 25. Select Kids Playground 26. Parking (outdoor)

